

About the Client

Founded in 1997, the client is a leading provider of cloud-based services for healthcare organizations

Client aces in providing innovative healthcare technology that connects clinicians, patients, payers, and partners in differentiated ways

The client's solutions help healthcare providers manage various aspects of patient care, practice management, and revenue cycle management

It serves over 60,000 medical providers across 60+ specialties in the US

Business Needs



Improve user experience and optimize performance for the analytics application



Eliminate OS compatibility constraints and ensure analytics function consistency across all operating systems



Minimize dependency on Flash Player for dashboard



Enhance the data export capability of the application



Deploy a SaaS-based revenue cycle and EHR product with little to no downtime

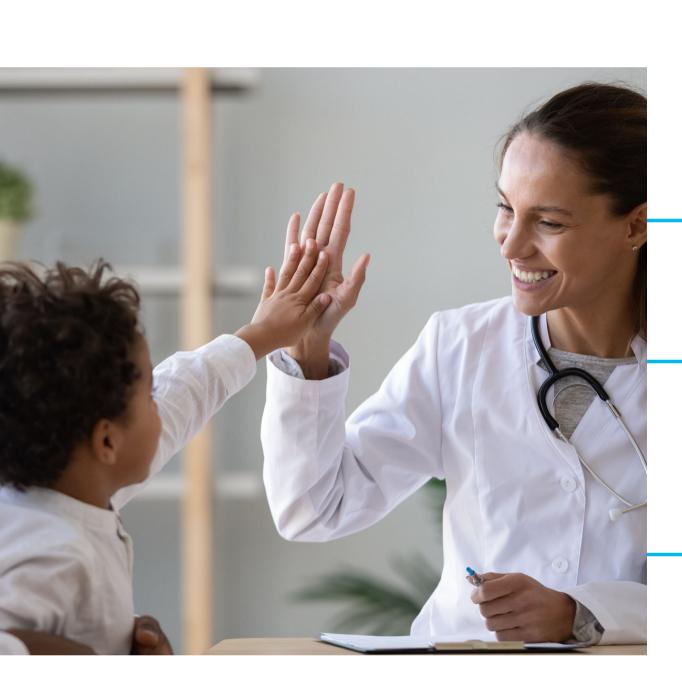


Migrate from the existing legacy system to an advanced solution that offers seamless setup and enhanced security for users and their accounts



Improve scalability and responsiveness of the application

Solutions



Facilitated migration of analytics application from desktop app to web app to overcome OS compatibility issues, installation, infrastructure, and performance issues

Enhanced data export capability to allow seamless export of more than 100 million records

Replaced the Flash dashboard with a new web-based version, offering enhanced reporting through modern graphs and charts and eliminating issues related to the end of life for Adobe Flash

Implemented MFA authentication to overcome security concerns

Technology Stack





















Business Impact



rate by over 50%

Boosted the client retention



support export of more than 100 million records

Enhanced the application's

data export capability to



dependency

and Adobe Flash player

Eliminated OS limitations



performance, user security, and setup experience

Optimized application

Cybage Healthcare and Life Sciences



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Engineering





Shaping the future of healthcare through scalable solutions

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