

CASE STUDY

Platform Consolidation for a Global Leader in Enterprise Asset Management



About the Client

The leading facilities management solution provider operates across the globe. Their rapid, inorganic growth brought together a diverse technology landscape and disparate processes, creating a need for greater operational efficiency, collaboration, and scalability. The client's strategic vision aimed to unify its platforms, teams, and organizational culture.

Business Challenges

The client faced multiple challenges stemming from their fragmented ecosystem:

- 8 product lines with varied technology stacks and redundant features increased maintenance costs and reduced efficiency
- Varied engineering practices and limited automation led to inefficiencies and inconsistent knowledge management
- Distributed teams lacked a unified framework for collaboration, hindering visibility and data-driven decision-making
- Misaligned priorities, fragmented backlog management, and inconsistent delivery approaches led to roadblocks

Our Solutions

- Our Platform Consolidation services helped in strategizing the diverse product landscape into a unified platform, starting with prioritizing common features across eight product lines
- Joint assessment and arrival at a consolidated tool stack across the portfolio of products
- Strategically approached architecture consolidation by designing horizontal core services and facilitating seamless migrations
- Deployed scalable agile pods across geographies, supported by locally deployed Proxy Product Owners for regional alignment
- Implemented cross-team best practices in engineering, process management, and knowledge sharing using a structured Knowledge Map





Business Impact

- Reduced maintenance overhead:** Reduced the total cost of ownership for the sustenance products by 30%
- Efficient Feature Roadmap:** Identified and prioritized standard features, aligning with strategic goals and improving roadmap efficiency
- Structured Consolidation:** Streamlined the product ecosystem, thereby improving operational synergy and accelerating feature delivery
- Flexibility and Scalability:** The development of core services and tool-agnostic frameworks helped integration across multiple tools and systems quickly and with greater agility

Technology Used



Cybage Hi-Tech & Software

-  Greenfield Development
-  Experience Modernization
-  Technology Transformation
-  Platform Consolidation