

About the Client

01

Is one of the most prominent retailers

of Australia

02

Has a strong presence across the continent with a network of 271 stores and a dedicated website

03

Offers exemplary online ordering and delivery services, empowering customers to shop conveniently through its website and mobile app

Business Needs

- **Boost website traffic**
- Ensure successful conversions by lowering the drop-off rates with the correct marketing strategies
- Increase ROI by improving visitor-to-customer conversion rates
- Amplify organic brand visibility, capture more market share, and boost revenue
- Streamline strategic decision-making with data-driven insights

Solutions

- Developed integrated digital strategies, including SEO, content marketing, CRO, and personalization, all aligned with business objectives
- Optimized the website with enhanced keywords and content to improve organic traffic, revenue, and search visibility
- Improved checkout conversion rates
- Built analytics dashboard to track website and campaign performance, capturing all key metrics at a granular level and taking appropriate actions
- Integrated a personalization engine to streamline content workflows and deliver tailored recommendations
- Boosted onsite campaigns and dynamic offers with effective strategic planning and execution

Technology Stack











Business Impact



growth in organic revenue

Boosted the

Achieved a **66.84%**

year-over-year revenue growth by **97.86%** through personalization

Boosted quarterly impressions by **56.75**% and organic clicks by **45.42**%

Improved the organic quarterly visits by **21.72%**

cart page by 30%

Increased the CTR on the

rate by **47%**

Reduced the drop-off

Cybage Content Services





CRO







Paid Search







Ecommerce













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