# Assisted one of the largest global supply chain solution providers to boost its operational efficiency

## About the Client

**01**
The client is a premier European-based freight management solutions and logistics service provider

**02**
Operates in more than 80 countries and facilitates customer growth by ensuring smooth supply chain operations through a diverse fleet of solutions

**03**
Offers comprehensive global transportation services by road, air, sea, and rail and is a vital part of the world trade

## Business Needs

Handle last mile logistics and maintain clear order visibility when third-party carriers are contacted

Provide complete end-to-end freight visibility, covering both first and last mile operations

Streamline contract management

Enhance KPIs to optimize carrier selection

Integrate the legacy system with SAP

## Solutions

Implemented an on-premise responsive web and mobile application for client users, showcasing first and last-mile delivery tasks

Optimized the job assignment process for transporters managing container pickup and delivery, enabling smooth LCL and FCL request handling

Streamlined the mobile app for drivers, allowing them to log in and view their assigned tasks

Incorporated a map view feature (Google and Baidu) to enable users to view pick-up and drop-off locations

Provided the client systems with accurate shipment tracking and visibility features

Ensured complete visibility of transport orders with interactive dashboards and personalized reports, focusing on critical KPIs for executive dashboards

Facilitated key integrations with carriers to achieve rate optimization based on service, origin, and destination

Tailored the rating module for negotiated contracts

## Technology Stack

git | Jenkins | IBM Integration Bus | HIBERNATE

spring boot | Angular | REST API | Java | Apple

Android | Apache Tomcat | Atlassian JIRA | Microsoft SQL Server 2012

## Business Impact

Boosted the **order visibility by 30%**

Achieved a **25% increase in carriers on-boarded** to the platform

**Streamlined** the **carrier selection process**

Optimized operations, leading to a **10% reduction in time**

# Cybage Supply Chain & Logistics Services

Supply Chain Planning | Sourcing & Procurement | Manufacturing | Logistics | Returns Management | Supply Chain Visibility

# Redefining world trade through tailored supply chain solutions