

Aided financialization for a global hospitality solutions provider by carrying out several payment integrations

About the Client

A leading cloud-based technology provider that offers solutions for the global hospitality market

Offers solutions that cater to reservations, operations, end-to-end guest experiences, and property management

Aims to provide memorable and fulfilling experiences at every stage of the journey



Business Needs

Integrate E-wallet, credit card, POS payments and other payment options for the properties

Provide flexibility for guests to choose multiple payment facilities like credit cards or e-wallet

Support hoteliers with regional payment options

Increase security for credit card payments by ensuring environment was PCI compliant



Solutions

Supported payment gateway integrations using APIs and redirections

Integrated several payment gateways such as Braintree, Ogone, Cybersource, MyCheck, Red Dot, Ingenico, and Adyen

Facilitated support for wallet payments

Enabled 3D security for online card payments



Technology Stack



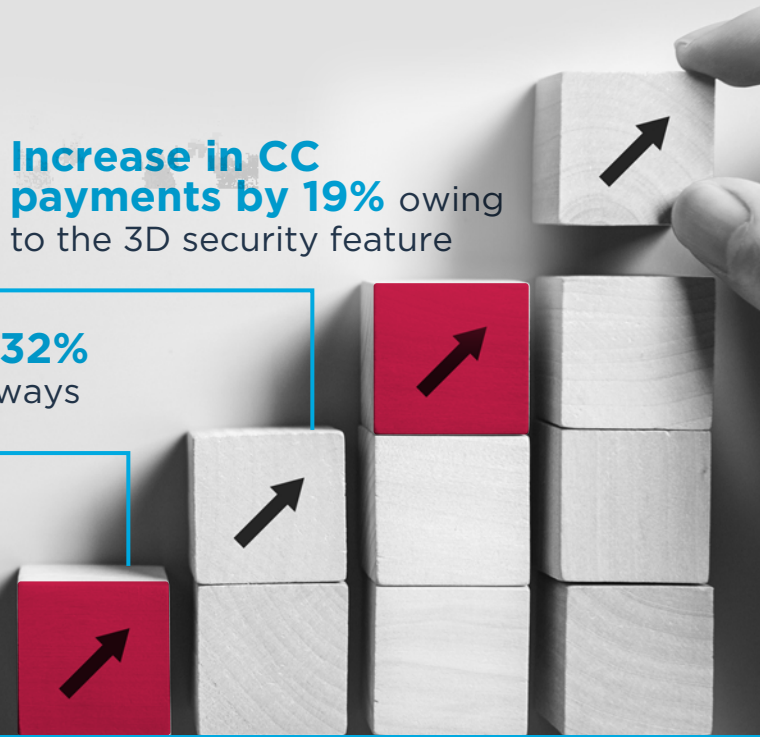
Business Impact

Online payment configuration **attracted an upsurge of 5%** in hotel chains

Increase in CC payments by 19% owing to the 3D security feature

Surge in online payments by 32% on account of trusted payment gateways

Market based payment gateway configurations **improved sales by 11%**



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