Achieved tech transformation and UX modernization for a leading talent solutions company that delivered enhanced experience for customers and candidates

ABOUT THE CLIENT

A leading talent solutions company with more than 350 offices in Belgium

It specializes in candidate matching, talent sourcing, temporary & permanent employment

BUSINESS NEEDS

Migrate from the legacy system to a new cost-effective technology

Develop a mobile application to accommodate the digital needs of a large user base

Modernize UX for enhanced security, usability, and consistency

SOLUTIONS

Powered by
PROCESS INTEGRATED ENGINEERING

Web Solution

- Developed a Surface-based native Windows application to digitalize on-field activities
- Followed a DevOps approach to ensure the solution was secure, modular, organized, and easy to develop, test, and deploy
- Enhanced features for on-demand employee staffing (candidate profile management, sourcing, payments, etc.)
- Improved candidate resume management modules
- Introduced vacancy management features backed by third-party integrations for easy job posting, scheduling medical tests of candidates, receiving medical test results, handling job applications, and various other activities
- Developed an offline mode to improve accessibility and document management

Mobile App Solution

- Developed a hybrid mobile application using Ionic Framework and Angular JS
- Integrated features that facilitated ease of posting and hiring candidates for jobs across the country
- Enhanced features and accessibility for iOS and Android
- Introduced a robust notification system to keep candidates and customers up-to-date about new job openings
- Ensured seamless payments and reporting
- Developed features for end-to-end admin activities such as contracts, payments, and invoicing

TECHNOLOGY STACK

Web and Mobile App Development

ionic + ANGULARJS by Google | node | APACHE CORDOVA | TFS | Visual Studio Code

git | XAML | HTML5 | MySQL

Testing

Selenium 4 | TestFlight Beta Testing On The Fly | .NET4.5

HOCKEYAPP | POSTMAN | Swagger

CI/CD

Octopus Deploy | Visual Studio

Management and Feedback

Visual Studio Team Services | Application Insights | Confluence

Code Review

sonarqube

BUSINESS IMPACT

The platform has helped over 16,000 blue and white-collar candidates find jobs

Improved reachability to end-users for efficient utilization of the application

Enhanced resume prospecting has saved 50% time of end-user with more efficient and accurate representation of candidate and customer data

Received the highest positive feedback and score 9.9/10 for vacancy management system during user acceptance testing

The mobile app ensures urgent 24x7 recruitment processes

Cybage Hi-Tech

Automotive Retail | Customer Experience & Market Research | Digital Security | Enterprise Workflow Solutions & Rules Engine | Software Tools & Platforms | Social & Collaboration Platforms | Human Resource Management Systems

Business growth through enhanced user experience.